

# Loch Lolly's Covid-19 Response

Loch Lolly takes great pride in our commitment to do whatever is possible to be a source of Christmas trees and holiday fun for the surrounding communities where we are located. As circumstances surrounding COVID-19 (Coronavirus) continue to evolve, we will take the appropriate actions to ensure the health and safety of our customers, employees and the community in general. We ask that you please adhere to the directions they point to in order to facilitate a shopping flow with sufficient social distancing.

## **Wearing of Masks is REQUIRED**

Effective for the 2021 Holiday season, customers coming to Loch Lolly are REQUIRED to wear a face mask as per the directives issued by the Oregon Health Authority and Governor Brown when in the Gift shop and Wreath shop and near the fire place & covered area and while visiting Santa. Loch Lolly is located in Washington County.

## **In and Outs**

We are limiting the entrances and exits to/from the store to one (1) entrance and one (1) exit. The entrance door by the big red barn is open and the exit door is an automatic sliding door. This avoids the need to touch door handles for opening doors. Inside the produce & bakery section of the store, we have placed yellow arrows on the floor to maintain a one-way flow. We ask that you please adhere to the directions they point to in order to facilitate a shopping flow with sufficient social distancing.

## **5 Customers in the Store Limit**

The number of customers inside the store is limited to 5 total at a time. Doing so will avoid overcrowding and allow for sufficient social distancing between customers as well with employees. We appreciate your patience with the customer shopping ahead of you or with the employee restocking.

## **2 Persons Per Household or Party Limit**

Please limit yourself to two (2) persons total per household or party inside the store (Yes, kids count as persons). As the total customers allowed in the store at a time is only 10 persons, this limit will allow us maintain the social distancing recommendations as well as provide access to more shoppers at a time in the store. There are no household/party restrictions in the garden center. Thank you for your consideration.

## **Clean Hands & Masks**

All customers, including children, shopping at Loch Lolly will be asked to sanitize their hands when they enter the store. We have a convenient sanitizing station set-ups when you enter the gift shop. The wearing of a mask is MANDATORY and appreciated!

## **Social Distancing**

Please keep the recommended 6ft radius distance from your fellow shoppers and store employees when inside the store as well as at the check-out lines and in the garden center.

## **No Pets!**

A reminder that pets, including therapy, companion and emotional support animals, are not allowed inside the Gift shop as per Oregon law! Only service or assistance animals are permitted.. Thank you for your cooperation and understanding.

## **Saws**

Saws have been sanitized between uses.

## **Clean Store**

Frequently touched surfaces around the Gift shop are constantly cleaned and disinfected during the business day.

## **We need your help as well...**

For the greater good of the community...especially the elderly, the health of our employees, the health of yourself and your family, we need to work together to limit the spread of the Coronavirus. Here is how you can contribute while shopping at Loch Lolly

## **Do not enter the Gift shop if you are not feeling well or are sick!**

We sincerely apologize if these policies cause any inconvenience to our customers.